



Security & Services
Solutions

2022 Employee Engagement & Opinion Survey

Overview of our 2022 Employee Engagement Survey

Our Employee Engagement Survey was sent out to all staff and provides everyone an opportunity to respond to some key questions and give feedback about what it's like to work at GUK.

The survey was completed by 116 (16%) of staff. The survey was independently conducted by an outside organisation to keep those who responded, and their feedback, confidential and anonymous.

All who responded have told us that they have a good understanding of what security and reception services our Company offers to our customers.



What the survey tells us about what we're doing well

Overall the Company delivers good standard of security and reception services to our customers:

In their jobs, they clearly understand what is expected and understand the main goals and objectives of their role.

The Company value diversity - recognising and respecting the values that difference brings.

Staff are aware of the Company's approach to health and safety and understand their responsibilities.

Staff understand the Company's approach to the environment, counter terrorism and data protection.



What the survey tells us about what we need to improve

Most of those who responded say they would like to have more discussion with their line managers about their performance, would like more complimentary feedback on their performance and don't believe they are asked often enough for feedback about their roles.

Half of those who responded believe there could be some improvement on uniform, PPE or other equipment or work wear.

A third of those who responded believed they should be more involved in the decision making about how they carry out the job they do.

Thank you to everyone who took the time to respond. This feedback will allow us to focus on the things that are important to our employees.

