

Health and Safety - Client and Site Requests for Additional Tasks



We all want to provide excellent service to clients and tenants at the sites where we work. However, if you are asked to carry out tasks that would be best described as outside of GUK and RUK's normal service provision, please consider any risk that these tasks may present to yourself or others.

Examples may be lifting and carrying heavy objects, changing a light bulb, traffic management in a car park or gritting paths and pavements during inclement weather.

You must assess the risk and ensure that you have had sufficient training to carry out the requested task. Please ensure that you inform your contract manager of what you are being asked to do, before any such task is undertaken.

The contract manager will assess the task, ensure that you have sufficient training, and that it is not outside the scope of the GUK or RUK service delivery.

If necessary, a Risk Assessment should be undertaken, and action taken to reduce or mitigate any risk. Any additional task should be noted in the site Assignment Instructions, which act as the GUK and RUK method statement.

It is paramount that our staff always remain safe.

For further information please contact the GUK Compliance Manager
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